Champ Camp Chicago Pigeon Refund Policy (Liquidation Auctions)

Champ Camp Chicago, LLC (hereafter "CCC") strives to provide world-class quality racing pigeons to the racing pigeon community. We take extreme pride in our breeding quality and care of our pigeons. We already have a reputation for quality, fairness, great communication, top-notch customer service and high-quality birds.

Nonetheless, it is important that we create and share our Refund Policy with all potential and existing buyers so that we can all be on the same page and operate under fair and consistent rules. Please read this policy in it's entirety prior to bidding on our pigeons, and feel free to contact us at champcampchicago@gmail.com with any concerns or questions.

CCC will refund the full purchase value (minus shipping costs) of a racing pigeon under the following circumstances:

- 1) The pigeon proves to be permanently sterile and/or is incapable of reproduction, and this is determined to be true from time of arrival at the buyer's loft. All sterility claims must be filed within 3 months of bird receipt. CCC reserves the right to confirm sterility with a vet/professional at our own cost prior to refund.
- 2) The pigeon dies of verifiable disease(s) within 14 calendar days of receipt (if and only if the buyer kept the pigeon(s) in a proper 30-day quarantine after arrival, and the buyer signs affidavit swearing to same). CCC reserves the right to have the pigeon's remains examined by a vet/lab of our choice to conduct tests verifying cause of death prior to reimbursement and will pay to have the bird sent to said lab and for all testing costs. CCC shall promptly supply buyer full copies of any/all lab reports and conclusions.
- 3) The pigeon dies or is permanently damaged/injured in shipping in a way preventing breeding or that may shorten bird's life (exception: buyer assumes <u>all</u> shipping death/injury risk if CCC is asked by the buyer to ship birds at temps above 85 degrees or below 20 degrees). CCC reserves the right to have a vet of our choice verify the presence of such injuries. All vet conclusion reports will be promptly supplied in-full to buyer by CCC.
- 4) The pigeon has an undisclosed genetic birth defect that will affect offspring quality (defect(s) that would impact either bird value, breeding ability or flying speed/abilities). Visual physical defects not affecting breeding ability, flying abilities or bird life span do not qualify for reimbursement.
- 5) The pigeon is not the pigeon advertised and/or the pedigree is not accurate or doesn't match the pedigree advertised.

Additionally, by purchasing a pigeon from CCC, buyer acknowledges and thereby agrees:

- 1) In all cases, either the I.D. leg band (if dead), or the pigeon itself (if alive) must be safely returned to CCC prior to refunds being issued. Returned birds must survive the return 30-day quarantine period to qualify for refund.
- 2) In all cases, shipping costs are non-refundable to buyer, and CCC will <u>not</u> deduct auction commission fees from any reimbursements/refunds to the buyer. In both cases, these are to be considered the inherent costs of doing business in this industry.
- 3) CCC doesn't refund based on a changed mind, buyer's regret, buyer doesn't like how he/she looks or handles, or buyer doesn't feel bird is of right size, color or quality (quality is simply too subjective, and opinions on what makes a racing pigeon a "good quality bird" or successful breeder are <u>extremely</u> variable and subjective and most often not backed by any widely accepted scientific study).